



Tuesday, 7 September 2021

Urban Homes Update – Caring for you through COVID-19

I trust you are all safe and well at this time.

The latest Government announcement sees all areas south of Auckland moving to **Alert Level 2 on Wednesday 8 September**. Auckland, at this stage, remains at **Alert Level 4**.

I wanted to touch base with you to ensure you are aware of what the change moving to **Alert Level 2** means for our business and for you.

Staying safe and working together to eliminate COVID-19 remains key. The government compliances we have put in place across all areas of our business strongly support this. Maintaining good hygiene is essential.

If you are visiting our offices and StudioU Design Centre

- Our office and StudioU Design Centre in Hamilton and, our office in Whangamata, officially reopen to the public on **Monday 13 September**.
- Essential meetings can take place from **Wednesday 8 September**, by appointment only.
- All visitors **must scan the COVID-19 QR code** when entering and, **sign-in** on the iPad in our reception area. All equipment will be sanitised after each individual use.
- All our client-facing staff will wear masks when with visitors and keep 1m apart.
- Visitors attending office meetings can wear masks if they choose, but it is not a requirement.

If you are visiting our Show Homes

- Our show homes in Hamilton, Cambridge and the Coromandel will reopen to the public on **Saturday, 11 September**. By appointment only from **Wednesday, 8 September**.
- All visitors **must scan the QR code** on entry and **sign-in**. All equipment will be sanitised after each individual use.
- **All visitors over 12 years old MUST wear masks** under Alert Level 2. We will have masks available for you if you do not have one.
- **Our New Home Consultants will wear a mask** when visitors are in the show home and keep 1m apart.

If your home is currently under construction

The current split in alert levels unfortunately, continues to have a significant impact on the building supply chain nationwide and on our team numbers on site.

Minimising the impact on your build schedule and keeping us all safe is our priority. Your Project Manager is here for you and will provide regular progress updates.



Thank you for working together with us. Your support and understanding means everything.

If you have any queries or concerns, please do not hesitate to contact us through our normal channels – phone, email, mobile. We are here for you.

Daniel Klinkenberg

A handwritten signature in black ink, appearing to read "DK", is placed below the name Daniel Klinkenberg.

CEO, Urban Homes

If you are sick (with any cold, flu, coughing or sneezing-type symptoms) or may have been in contact with someone who has COVID-19, please do not visit our office or show homes at this time or, accept any meeting invitations. Immediately notify the NZ Healthline and follow their advice.